
UNIVERSITY CONTRACT AWARD – MULTIPLE PROVIDERS

DATE ISSUED: August 10, 2017

COMMODITY: **Professional Services for the Deaf and Hard of Hearing**

CONTRACT#: UC-18-KA050417-8

FOR: University of Connecticut, the UConn Health Center and CCPG (as noted below)

Payment Terms: See below

TERMS OF CONTRACT:

- A. The University of Connecticut or using agency will issue either an individual purchase order or a blanket purchase order for services.
- B. The term of this contract shall be from August 10, 2017 to August 9, 2020 with options to renew for two (2) additional one (1) year terms.

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|---------------------------|-----------------------|
| 1 st Extension | 8/10/2020 to 8/9/2021 |
| 2 nd Extension | 8/10/2021 to 8/9/2022 |

Purchasing Agent:

Kristin Allen

(860) 486-0970

Email: kristin.allen@uconn.edu

Multiple Award to 15 providers

Vendor and Fee Information:

1) **Access Communications, LLC (extended to CCPG)**

40 Bay Street

Guilford, CT 06437

Contact: Pattie Faulkner

Phone: (203) 410-2389 or (203) 410-2541

Email: accessco1@yahoo.com

Payment Terms: Net 30

Provides: Communication Access Realtime Translation (CART) Services

Description of service and all included costs:

- \$150.00 per hour class time for Actual in-class writing time
- \$150.00 per day preparation fee

- \$30.00 per hour of on-campus non-class time
- \$30.00 per hour of class time
- \$150.00 per day fee for “no-show”
- Hourly fee billed in ½ hour increments after 1st hour \$150.00
- Hourly service for more than 1 student per class \$75.00 per hour of class time
- Rough Edit transcript service more than 1 student per class \$15.00 per hour of class time

Less than 24-hour cancellation notification \$150.00

2) A La CARTe Connection, LLC (Extended to CCPG)

11200 SW 8th Street
 Miami, FL 33199
 Phone: (305) 348-3532
 Email: gmalvare@fiu.edu

Provides: A La CARTe Connection, LLC provide remote CART services to students for their semester long classes.

Description of services and all included costs:

Payment Terms

| Description of service and all included costs | Price |
|---|-----------|
| Remote CART-using Streamtext | \$81/hour |
| Remote CART-using Streamtext Adobe Pod | \$90/hour |

All Additional Services/Costs:

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| Captioning of multimedia | \$3.50/video minute |
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Value-Added Offerings

A La CARTe Connection LLC tests with the consumers directly to free up disability resources. A La CARTe Connection LLC encourage sending a letter to the professor detailing what remote CART is and how it works and answer any questions related to the services that are being provided so professors have a better understanding. A La CARTe Connection LLC gives free webinars to clients detailing items such as compliance, new laws, and things that are of great value to disability resource centers. Also provided are multimedia captioning and transcribing services, offering prompt turnaround and accuracy.

3) Caity Snyder, NIC (Extended to CCPG)

139 N Main Street
 West Hartford, CT 06107
 Phone: (860) 899-1209
 Email: caity.snyder@gmail.com
 Payment Term: Net 30

Provides: Sign Language Interpreting services

Description of service and all included costs:

Hourly rate of \$63.00 per hour with a two-hour minimum.

Travel time is a portal-to portal calculation unless otherwise arranged

Parking reimbursement is billed.

Any incidentals incurred for an assignment will be billed for reimbursement.

Cancellation will be billed for a severance period the equivalent of two weeks of course meeting time. Prep time will not be billed during these two weeks.

Ongoing assignments will be billed for the class session as originally contracted.

4) Communication Consulting Group (Birnbaum Interpreting Services) (extended to CCPG)

18041 Wilkes Drive

Prairieville, LA 70769

Contact: Katrina Rivers Labouliere, Connie Anderson

Phone: (225) 663-1786

Fax: (225) 570-1342

Email: katrina@yourccgroup.com, connie@yourccg.com

Payment Terms: Net 30

Provides: Educational VRI (EdVRI), captioning, notetaking and Signstream services

Description of service and all included costs:

- Video Remote Interpreting (EdVRI) \$2.00/minute
- C-Print/Type-Well \$85.00/hour
- Remote Notetaking \$40.00/hour
- Signstream with notetaking \$95.00/hour
- Signstream with captioning \$125.00/hour
- Remote CART Service \$100.00/hour

5) Classroom Captioning (extended to CCPG)

18635 Arrowwood Drive

Monument, CO 80132

Contact: Melissa Lauser

Phone: (314) 666-9875

Email: melissal@classroomcaptioning.com

Payment Terms: Net 30

Provides: Communication Access Realtime Translation (CART) Services

Description of service and all included costs:

- Classroom Remote CART Services \$65.00 per hour
- Premier Remote CART Services
(appropriate for graduate-level courses and
non-classroom use) \$105.00 per hour

Additional Services/Fees:

- Finished Transcript \$35.00 per hour
- Weekend or U.S. Holiday Surcharge Base fee + 50%

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|---|-----------------|
| • Off Hours Surcharge (11:00 PM – 7:00 AM ET) | Base Fee + 25% |
| • Scheduling request within two business days | Base Fee + 25% |
| • Net 45 days payment terms | 3% surcharge |
| • Long-term storage of class transcripts | \$50/year |
| • Word cloud based on all transcripts for a class | \$50/word cloud |
| • Compilation of all class transcripts into a single document with index and glossary | \$195/document |

6) **CODA Link-CONN, Inc. (Extended to CCPG)**

160 Batterston Dr.
 New Britain, CT 06053
 Contact: Philip Malara
 Phone: (860) 682-4499
 Email: codalinkincct@gmail.com
 Payment Terms: Net 30

Provides: On-Site ASL Interpreting Services

Description of service and all included costs:

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| • ASL on-site Interpreting Services – 2 Hour Minimum | \$85.00/hour |
| • Travel: if roundtrip for interpreter is more than 40 miles | \$.535 per mile |
| • Teamed interpreting for classes longer than 2 hours in length. 4 hour minimum, 2 per interpreter | \$85.00/hour |
| • Weekend Classes | \$90.00/hour |
| • After hours: if class is after 7:00 pm | \$90.00/hour |

The rates for interpreting services are based on a two-hour initial fee. Services are billed according to the time that was scheduled (blocked) and confirmed. Any overage is billed at the Unscheduled Rate in 30 minute increments. Blocked time refer to beginning and end time (including breaks, lunch, etc.)

Cancellation/No-Show Policy - The customer is responsible for 100% of fees for the entire amount of time that was scheduled (blocked) and confirmed if cancellation is less than 24-hours prior to an assignment. The customer is responsible for calling CODA Link-CONN, Inc. during regular business hours to cancel all appointments. CODA Link-CONN, Inc. does not accept cancellations from the deaf consumer or interpreter. If the deaf consumer is a “no-show”, the billing party is responsible for 100% of fees for the amount of time that was scheduled (blocked) and confirmed and this includes cancellation by the deaf consumer. The interpreter is required to remain on site for 30 minutes unless other arrangements have been agreed upon by CODA Link-CONN, Inc. and the customer. The interpreter will require a signature on the verification form to confirm they were present as requested. If CODA Link-CONN, Inc. is informed by the customer of the cancellation 24-hours before the assignment, the responsible party will not be billed.

7) **CoSignCT, LLC (Extended to CCPG)**

34 Shelley Road
 Middletown, CT 06457
 Contact: Leslie Warren

Phone: (860) 306-5665
 Email: lawcrdr@gmail.com
 Payment Terms: Net 30

Provides: ASL Interpreting Services

Description of service and all included costs:

- In Person ASL interpreting services all inclusive for interpreters traveling less than 20 miles one-way to the assignment \$115.00/hour
- For any interpreter who resides more than 30 miles from any assignment site, there will be a travel fee of \$55.00/hour of travel time in addition to the stated rate \$55.00/hour
- In such cases where an interpreter is brought in from such a distance that overnight accommodations must be provided, CoSignCT, LLC will bill the customer for such accommodations at cost. These two additional costs will be discussed and authorized prior to the related assignment being filled. Pass through at cost
- A series of assignments, as with a class for an entire semester, or a long term sub need consisting of 20 hours or more guaranteed will qualify the customer for a discounted rate (additional travel charges may still apply). \$100.00/hour

8) JA Interpreting Services, LLC (Extending to CCPG)

PO BOX 720653
 Orlando, FL 37872
 Contact: Julian Ignatowski
 Phone: (203) 502-3787
 Email: jignatowski@trustjais.com
 Payment Terms: 2% 10, Net 30

Provides: On-Site Interpreting services, Closed Captioning services, CART/Live Transcription services, Video Remote Interpreting (VRI) services, C-Print, Typewell

Description of service and all included costs:

| Description of service and all included costs: | Price: |
|---|--|
| On-Site/In-Person Sign Language Interpreter: Day Rate (7am - 7pm EST) | \$92.50/Hour, with a two-hour minimum |
| On-Site/In-Person Sign Language Interpreter: Evening Rate (7pm - 7am EST) | \$97.50/Hour, with a two-hour minimum |
| On-Site/In-Person Sign Language Interpreter: Weekend Rate (Friday 7pm - Monday 7am EST) | \$102.50/Hour, with a two-hour minimum |
| On-Site/In-Person Sign Language Interpreter: Federal or State Observed Holiday | 1.5 times the applicable rate |
| Remote CART/Live Transcription | \$100/Hour, with a two-hour minimum |
| On-Site CART/Live Transcription | \$150/Hour, with a two-hour minimum |
| Remote Captioning for Graduation & Special Services | \$130/Hour, with a two-hour minimum |

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| Remote Spanish Captioning | \$156/Hour, with a two-hour minimum |
| Remote Text Interpreting (C-Print/TypeWell) | \$66.00/Hour, with a two-hour minimum |
| Closed Captioning Services | (Please see the next tab for breakdown of pricing.) |
| All Additional Services/Costs: | Price: |
| Trilingual Interpreting (ASL/Spanish/English) | Additional \$25/Hour on the applicable interpreting rate |
| Tactile (TASL) Interpreting for your low-visioned and/or Deaf-Blind Students, Faculty Members, Guests, etc. | Additional \$25/Hour on the applicable interpreting rate |
| Travel Charge: Portal to portal for all interpreters more than 30 miles away from the Campus | Billable at half the applicable interpreting rate, round trip |
| Mileage Charge: We will charge the standard business IRS issued rate for interpreters that are less than 30 miles away. | Billable at IRS stated rate, round trip |
| Rush Fee/Short Notice Fee/Same Day/Next Day Service Fee (for less than 25 hours notification) | \$36 Flat Fee per interpreter/per assignment request |
| Value-Added Offerings: | Price: |
| ADA & Deaf Culture Consulting Services | \$125/Hour with a two-hour minimum |
| Video Remote Interpreting (VRI) Services for ASL: Prescheduled (48 Hours or More)* | \$2.36/Minute, with a 20 minute minimum billing time |
| Video Remote Interpreting (VRI) Services for ASL: On-Demand (Less Than 48 Hours)* | \$3.36/Minute, with a 20 minute minimum billing time |
| Video Remote Interpreting (VRI) Services for Foreign Spoken Languages: Prescheduled (48 Hours or More)* | \$3.75/Minute, with a 20 minute minimum billing time |
| Video Remote Interpreting (VRI) Services for Foreign Spoken Languages: On-Demand (Less Than 48 Hours)* | \$4.75/Minute, with a 20 minute minimum billing time |

Please note that all VRI calls are subject to a 20 minute minimum. All calls that exceed the first 20 minutes will be billed at the applicable rate on a per minute basis.

In order to provide acceptable VRI calls with your institution you may be required to download certain software applications on designated devices at no cost to your institution.

Please also note that VRI is not the preferred methodology of communication for the Deaf, Hard of Hearing and Deaf-Blind as slowed wi-fi speeds can disrupt the message.

We provide our VRI services with three different media: Skype for Business, FaceTime, and NexTalk VRI Solutions.

All in-person/on-site interpretation services are billable in two-hour minimums and billable in 15 minute increments thereafter.

All in-person/on-site interpretation services are billable for the entire requested time slot or a two-hour minimum (whichever is greater).

Cancellation Policy: The entire requested assignment is billable 100% if the cancellation is less than 48 hours.

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| Early Dismissal: If the University releases the interpreter prior to the completion end time, the entire requested billable time is still billable at 100%. |
| Student No-Show: If the student is a no-show and the University is unable to utilize the interpreter in another interpreting capacity, the entire requested billable time is billable at 100%. |
| Travel & Mileage: The University will only be charged one of these costs per interpreting assignment/per interpreter, never both for the assignment. |
| All of our rates & services will be extended to all member organizations of the Connecticut Colleges Purchasing Group (CCPG). |
| All interpreting assignments that are more than 90 minutes in duration, may require a teamed-approach to the assignment which would require a team of two interpreters. |
| Parking will be provided at no cost to our interpreters. If interpreters are not provided with free/designated parking, we will invoice you for the parking costs incurred. |

Additional Details to Pricing Structure and Special Service Offerings:

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| Real-time Captioning - Verbatim (98% or better) |
| Remote CART - \$100.00 per hour with two-hour minimum and then billed in 15-minute increments thereafter. |
| Onsite CART - \$150.00 per hour |
| Remote Captioning (Graduations) - \$130.00 per hour with one-hour minimum and then billed in 15-minute increments thereafter. |
| Spanish - \$156.00 per hour with one-hour minimum and then billed in 15-minute increments thereafter. |
| Real-time Captioning - Meaning-for-Meaning |
| Remote Text Interpreting (C-Print/TypeWell) - \$66.00 per hour with one-hour minimum and then billed in 30-minute increments thereafter. |
| ***Transcripts, setup, training, support are all included in the hourly cost.*** |
| Post-Production Services |
| Transcription Only |
| - \$2.45 per minute |
| - 5-minute minimum per video or audio file |
| - Standard: 2-day turnaround time |
| - 25-hour or less turnaround time: add \$1.50 per minute |
| Captioning File Creation (example: .SRT, .SCC, XML) |
| - \$3.85per minute |

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| - 5-minute minimum per video |
| - \$75 set-up fee per video |
| - Standard: 3-day turnaround time |
| - Rush (25 hours or less): add \$1.50 per minute |
| - Transcript included |
| |
| Encoded Captioned Video (Open Captions burned into Video) |
| - \$4.36 per minute |
| - 5-minute minimum per video |
| - \$75 set-up fee per video |
| - Standard: 3-day turnaround time |
| - Rush (25 hours or less): add \$1.50 per minute |
| - Transcript included |

9) **Jacquelyn Sessa dba RealTime Captioning (Extended to CCPG)**

430 Prospect Street
Wethersfield, CT 06109
Contact: Jacquelyn Sessa
Phone: (860) 721-0712
Email: realtimecaptioning@outlook.com
Payment Terms: Net 7

Provides: On-Site Interpreting services, Closed Captioning services, CART/Live Transcription services, Video Remote Interpreting (VRI) services, C-Print, Typewell

Description of service and all included costs:

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| C-Print Services | Educational captioning to bachelors' degree | \$70/hour + mileage |
| C-Print Services | Educational for Masters' level | \$73/hour + mileage |
| C-Print Services | School of Medicine | \$75/hour + mileage |
| C-Print Services | School of Law | \$75/hour + mileage |
| C-Print Services | School of Social Work | \$75/hour + mileage |
| C-Print Services | School of Business | \$75/hour + mileage |
| C-Print Services | Ph.D. Level | \$80/hour + mileage |
| Mileage is at the then Federal Government Rate | | |
| All Additional Services/Costs: | | |
| 1/2 hour set up and 1/2 hour break down of equipment per class- or daily on back to back | | Classes at the hourly rates shown above. |
| 1-2 hours preparation time (C-Print) weekly depending on the number of classes | | |
| Value-Added Offerings | | |
| Decreases need for interpreters and CART - for a lower cost overall | | |
| o 2 interpreters (@ \$55/hr. low end of spectrum) = \$110/hr. | | Savings of: \$40-30/hour |

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| o 2 interpreters (@ \$130/hr. (high end of spectrum) = \$260/hr. | Savings of: \$190-180/hour |
| o CART at \$100/hr. (low end of spectrum) | Savings of: \$20-30/hour |
| o CART at \$200/hr. (high end of spectrum) | Savings of: \$120-130/hour |
| o Plus other incidental charges CART charges (to be determined) | |

10) Karasch & Associates (extended to CCPG)

1646 West Chester Pike
 West Chester, PA 19382
 Contact: Edward Sarkissian
 Phone: (800) 621-5689 Ext. 114
 Email: esarkissian@karasch.com
 Payment Terms: Net 30

Provides: Remote CART, C-Print, Broadcast captioning, Off-Line, Audio Description

Description of service and all included costs:

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| Remote C-Print for individual - Standard Curriculum - 8 am to 6 pm | \$59.00 per hour, 1 hour minimum |
| Remote C-Print for individual - Standard Curriculum - 6 pm to 8 am | \$69.00 per hour, 1 hour minimum |
| Remote C-Print for individual - Standard Curriculum - weekend | \$69.00 per hour, 1 hour minimum |
| Remote C-Print for individual - Graduate, Medical, Technical Curriculum - 8 am to 6 pm | \$69.00 per hour, 1 hour minimum |
| Remote C-Print for individual - Graduate, Medical, Technical Curriculum - 6 pm to 8 am | \$79.00 per hour, 1 hour minimum |
| Remote C-Print for individual - Graduate, Medical, Technical Curriculum - weekend | \$79.00 per hour, 1 hour minimum |
| | |
| Remote CART for individual - Standard Curriculum 8 am to 6 pm | \$89.00 per hour, 1 hour minimum |
| Remote CART for individual - Standard Curriculum 6 pm to 8 am | \$99.00 per hour, 1 hour minimum |
| Remote CART for individual - Standard Curriculum - weekend | \$99.00 per hour, 1 hour minimum |
| Remote CART for individual - Graduate, Medical, Technical Curriculum 8 am to 6 pm | \$99.00 per hour, 1 hour minimum |
| Remote CART for individual - Graduate, Medical, Technical Curriculum 6 pm to 8 am | \$109.00 per hour, 1 hour minimum |
| Remote CART for individual - Graduate, Medical, Technical Curriculum - weekend | \$109.00 per hour, 1 hour minimum |
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| Remote CART for individual online class - Standard Curriculum 8 am to 6 pm | \$89.00 per hour, 1 hour minimum |

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| Remote CART for individual online class - Standard Curriculum 6 pm to 8 am | \$99.00 per hour, 1 hour minimum |
| Remote CART for individual online class - Standard Curriculum - weekend | \$99.00 per hour, 1 hour minimum |
| Remote CART for individual online class - Graduate, Medical, Technical Curriculum 8 am to 6 pm | \$99.00 per hour, 1 hour minimum |
| Remote CART for individual online class - Graduate, Medical, Technical Curriculum 6 pm to 8 am | \$109.00 per hour, 1 hour minimum |
| Remote CART for individual online class - Graduate, Medical, Technical Curriculum - weekend | \$109.00 per hour, 1 hour minimum |
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| Remote CART for group- Standard Curriculum 8 am to 6 pm | \$124.00 per hour, 1 hour minimum |

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| Remote CART for group - Standard Curriculum 6 pm to 8 am | \$134.00 per hour, 1 hour minimum |
| Remote CART for group - Standard Curriculum - weekend | \$134.00 per hour, 1 hour minimum |
| Remote CART for group - Graduate, Medical, Technical Curriculum 8 am to 6 pm | \$134.00 per hour, 1 hour minimum |
| Remote CART for group - Graduate, Medical, Technical Curriculum 6 pm to 8 am | \$144.00 per hour, 1 hour minimum |
| Remote CART for group - Graduate, Medical, Technical Curriculum - weekend | \$144.00 per hour, 1 hour minimum |
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| Remote CART for group online class or streaming event- Standard Curriculum 8 am to 6 pm | \$124.00 per hour, 1 hour minimum |
| Remote CART for group online class or streaming event - Standard Curriculum 6 pm to 8 am | \$134.00 per hour, 1 hour minimum |
| Remote CART for group online class or streaming event - Standard Curriculum - weekend | \$134.00 per hour, 1 hour minimum |
| Remote CART for group online class or streaming event - Graduate, Medical, Technical Curriculum 8 am to 6 pm | \$134.00 per hour, 1 hour minimum |
| Remote CART for group online class or streaming event - Graduate, Medical, Technical Curriculum 6 pm to 8 am | \$144.00 per hour, 1 hour minimum |
| Remote CART for group online class or streaming event -Graduate, Medical, Technical Curriculum - weekend | \$144.00 per hour, 1 hour minimum |
| | |
| Remote Sign Language for individual - Standard Curriculum - 8 am to 6 pm | \$79.00 per hour, 1 hour minimum |
| Remote Sign Language for individual - Standard Curriculum - 6 pm to 8 am | \$89.00 per hour, 1 hour minimum |
| Remote Sign Language for individual - Standard Curriculum - weekend | \$89.00 per hour, 1 hour minimum |

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| Remote Sign Language for individual - Graduate, Medical, Technical Curriculum - 8 am to 6 pm | \$89.00 per hour, 1 hour minimum |
| Remote Sign Language for individual - Graduate, Medical, Technical Curriculum - 6 pm to 8 am | \$99.00 per hour, 1 hour minimum |
| Remote Sign Language for individual - Graduate, Medical, Technical Curriculum - weekend | \$99.00 per hour, 1 hour minimum |
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| Offline Captioning of Pre-Recorded Videos - Lecture Quality | \$2.00 per minute, 15 minute minimum |
| Offline Captioning of Pre-Recorded Videos - Verbatim Quality | \$3.35 per minute, 15 minute minimum |
| | |
| Transcription - Lecture Quality | \$90.00 per hour, 1 hour minimum |
| Transcription - Verbatim Quality | \$120.00 per hour, 1 hour minimum |

11) LifeBridge Community Services

475 Clinton Avenue
 Bridgeport, CT 06605
 Contact: Elizabeth Campbell
 Phone: (888) 676-8554
 Email: ecampbell@lifebridgect.org
 Payment Terms: 2% 15, Net 45

Provides: On-Site Sign Language Interpreting Services

Description of service and all included costs:

- Undergraduate Level/Medical \$65 per hour three hour minimum per assignment/client \$195 first 3 hours
- Graduate Class/Legal \$75 per hour three hour minimum per assignment/client \$225 first 3 hours
- Emergency/Weekend/Holiday \$85 per hour three hour minimum per assignment/client \$255 first 3 hours
- After hours/On call hospitals \$100 per hour three hour minimum per assignment/client \$300 first 3 hours

Emergency rate applies to requests less than 24 business day notice, weekends, holidays or requests made for assignments after 10 pm or before 7 am. All rates are billed in 15 minute increments after the first 3 hours based on the duration of the scheduled request.

Cancellation with less than one business day's notice will be billed for the three hours minimum or duration of the request, whichever is longer.

12) Linda Pelletier, PhD (extended to CCPG)

150 Webster Road
 Union, CT 06076
 Phone: (860) 841-2749
 Email: linpelletier@yahoo.com

Payment Terms: 2% 15, Net 45

Provides: On-Site ASL Sign Language Interpreting Services

Description of service and all included costs:

Hourly rate of \$67.00 per hour with a two hour minimum and billable to the closest half hour.

Travel time is at the same rate of \$67.00 per hour, billable to the closest half hour.

Mileage is charged round trip \$.48 per mile.

All parking fees apply and will be billed accordingly.

Cancellation of assignments is billable if notification is made within two business days (Monday through Friday).

Two week notification is required for any ongoing assignments such as courses or requests that are made for more than 15 weeks.

13) Nathan Fowler (Extended to CCPG)

131a Ridge Ave

Cambridge, MA 02140

Phone: (781) 248-2596

Email: fowler.nathan@gmail.com

Payment Terms: Net 30

Provides: Interpretation-English/AMERICAN Sign Language

Description of service and all included costs:

Hourly rate of \$63.00 per hour with a two-hour minimum and billable to the closest half hour.

Travel time will be billed in the "portal-to portal" manner.

Mileage will be billed at the federal reimbursement rate.

Parking will be billed for full reimbursement.

Cancellation of assignments is billable if notification is made within 2 business days.

Two-week notification is required for any ongoing assignments. A bill for two-week severance period that is equivalent to the time we had planned to spend in session and doing prep work.

After that two-week period, there will be a release of all other dates and the Contracting Entity would not be billed for those released dates.

14) ONE Interpreting (Extended to CCPG)

PO BOX 1174

American Fork, UT 84003

Contact: Clayton Call

Phone: (877) 469-8377 Ext 101

Email: claytoncall@oneinterpreting.com

Payment Terms: Net 30

Provides: On-Site ASL Sign Language Interpreting Services, CART Remote Captioning, Closed Captioning, Transcriptions

Description of service and all included costs:

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| ASL On--Site Interpreting Services | \$89/hr (2hr minimum per interpreter) |
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| ASL Video Remote Interpreting Services | \$30/30 minutes per interpreter |
| CART Remote Cap(oning | \$30/30 minutes |
| CART Remote Cap(oning (Cleaned Real(me)) | \$45/30 minutes |
| Closed Captioning | \$2/minute |
| Closed Captioning (Strict Verba(m)) | \$3/minute |
| Transcriptions | \$2/minute |
| Transcriptions (Strict Verba(m)) | \$3/minute |
| All Additional Services/Costs: | |
| Any VRI or CART job request received less than 48 business hours in advance (9am--5pm Mountain Time) will be charged an additional \$10/hr | |
| Any On--Site request received less than 48 business hours in advance (9am--5pm Mountain Time) will be charged an additional \$20/hr | |
| All CART transcripts are saved in student's online account | |
| We will provide laptops for students needing ASL video interpreting services and tablets for students needing CART services | |

15) Partners Interpreting (Extended to CCPG)

60 Man Mar Drive, Suite # 5
Plainville, MA 02762
Contact: William Millios
Phone: (508) 699-1477
Email: billm@partnersinterpreting.com
Payment Terms: Net 30

Provides: On-Site ASL Sign Language Interpreting Services, Translation services, CART Remote Captioning, Video Remote Interpreting (VRI)

Description of service and all included costs:

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|---|--|
| <i>General: M-F 8a-5p</i> | \$98/hr; 2 hr minimum, 30 min increments |
| <i>Night/Weekend: M-F 5p-8a; Sat, Sun, Holidays and business hours requests under 48 hours notice</i> | \$115/hr; 2 hr minimum, 30 min increments |
| Travel time for interpreters traveling 1.5 hrs or more one way will be charged RT travel at the general rate of interpreting | |
| Remote CART | |
| General Rate | \$115 per hour, 1 hour minimum, 15 minute increments |
| Special Rate (Foreign Language) ** Languages available: Czech, Dutch, French, German, Latin, Norwegian, Polish, Portuguese, Spanish, Swedish | \$160 per hour, 1 hour minimum, 15 minute increments |
| Cprint | |

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| General Rate | \$65 per hour, 1 hour minimum, 30 minute increments |
| VRI | |
| ASL | On-Demand \$2.75/min Pre-Scheduled \$2.25/min |
| Spoken Language | On-Demand \$1.45/min Pre-Scheduled \$1.25/min |
| Post production captioning | |
| Transcription only | \$2.25 per minute 5-minute minimum per video or audio file Standard: 2-day turnaround time 24 hour or less turnaround time Rush (6 hour or less): add \$1.00 per minute |
| Captioning File Creation (Ex. SRT, SCC, XML) | \$3.75 per minute 5-minute minimum per video Standard: 3-day turnaround time Rush (24 hour or less): add \$1.00 per minute Transcript included |
| Encoded Captioned Video (Open Captions burned in Video) | \$4.30 per minute 5-minute minimum per video Standard: 3-day turnaround time Rush (24 hour or less): add \$1.00 per minute Transcript included |
| OPI | \$1.15/min all spoken languages |
| Dedicated schedule coordinator | NO additional costs |
| Personal account manager | NO additional costs |
| Secure and confidential online scheduling system | NO additional costs |
| Customized invoicing | NO additional costs |
| Travel time, mileage for local interpreters | NO additional costs |

16) SignTalk CT, LLC

1663 East 17th St.

Brooklyn, New York 11229

Contact: Leah Schlager

Phone: (718) 382-2024

Email: lschlager@signtalk.com

Payment Terms: Net 30

Provides: On-Site ASL Sign Language Interpreting Services, CART services, Closed Captioning

Description of service and all included costs:

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|--|----------|
| <u>Sign Language Interpreting Services Monday through Friday 7 AM - 5 PM Portal to Portal</u> | |
| Ongoing Jobs | \$97.83 |
| Per Diem Jobs | \$112.17 |
| | |
| <u>Sign Language Interpreting Services Monday through Friday Evenings & Weekends Portal to Portal</u> | |
| Ongoing Jobs | \$117.40 |
| Per Diem Jobs | \$135.28 |
| | |
| <u>Emergency Sign Language Interpreting Services Portal to Portal - Jobs requested within 24 hours or less.</u> | \$145.00 |
| | |
| <u>Closed Captioning</u> | \$175.00 |
| | |
| <u>CART</u> | \$150.00 |

In case of student or client no-show, the university will be charged in full for the scheduled date and time. Two hours minimum apply per interpreter to all jobs.

After first year, an inflationary factor of 2.5% will apply.

17) Sorenson Interpretive Services, LLC (Extended to CCPG)

4192 South Riverboat Road
Salt Lake City, UT 84123
Contact: Joshua Pennise
Phone: (866) 787-1359
Email: jpennise@sorenson.com
Payment Terms: Net 30

Provides: On-Site ASL Sign Language Interpreting Services, CART services, Closed Captioning

Description of service and all included costs:

| Types of Service | | Monday-Friday | Saturday-Sunday |
|---|---|---------------------------------------|-----------------|
| General Assignments: 2 hour minimum plus mileage | 7:00AM-6:00PM | \$90/hour | \$100/hour |
| | 6:00PM-Midnight | \$100/hour | \$100/hour |
| | Midnight-7:00AM | \$110/hour | \$110/hour |
| Last Minute Requests | Any request received by SCIS with less than 24 hours' notice prior to the event | Additional fee of \$25 per assignment | |
| Premium Services: Legal | \$20/hour upcharge | | |
| Holiday Rate | 1.5x hourly rate | | |
| Cancelation Policy: A minimum of a two (2) business-day notice is required to cancel any assignment of up to two (2) days in length without charge. A minimum of a five (5) business-day notice is required to cancel any assignment three (3) days and longer without charge. | | | |
| Compensation for parking and tolls may be charged at SCIS' discretion. | | | |

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| All Additional Services/Costs: | Interpreter prep time is billed at \$90/hour. |
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18) Source Interpreting (extended to CCPG)

139 North Main St.
 West Hartford, CT 06107
 Contact: Jeffrey Bravin
 Email: jeff.bravin@asd-1817.org
 Payment Terms: Net 15

Provides: CART, C-Print, sign language, oral interpreters

Description of service and all included costs:

| <u>ASL Interpreting</u> | |
|---|--|
| ASL Interpreting - Standard Business Hours (7:00am-5:00pm) | \$90/hour |
| ASL Interpreting - Legal (7:00am-5:00pm) | \$ 100/hour |
| ASL Interpreting - Weeknight (5:00pm-10:00pm) | \$ 95/hour |
| ASL Interpreting - Weeknight (10:00pm-7:00am) | \$ 120/hour |
| ASL Interpreting - Weekend (any time) | \$ 120/hour |
| ASL Interpreting - Emergency / Less than 24 Hours Notice | \$ 160/hour |
| ASL Interpreting - Observed Holidays (Independence Day, Labor Day, Thanksgiving Day, Christmas Day, Martin Luther King Day, President's Day, Good Friday, Memorial Day) | \$ 180/hour |
| ASL Interpreting - Parking Expenses | All parking expenses incurred for campus assignments will be billed in full at cost. |

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| ASL Interpreting - Prep Time (Graduate Level content) | Minimum 1 hour (\$90) per class assignment |
| ASL Interpreting - Prep Time (Undergraduate Level content) | Minimum 30 minutes (\$45) per class assignment |
| ASL Interpreting - Travel Time (for assignments at University of Connecticut campuses only) | \$180 per assignment (negotiable for back-to-back assignments) |
| ASL Interpreting - Mileage (not charged for assignments at University of Connecticut campuses) | \$0.75 per mile |
| ASL Interpreting - Cancellation - Over 20 Business Hours from Assignment Start Time | No charge |
| ASL Interpreting - Cancellation - Within 20 Business Hours of Assignment Start Time | Full charge |
| All services are a 2 hour minimum per interpreter. | |
| Services longer than 2 hours will be billed in 15 minute increments after the initial 2 hours. | |
| Services longer than 90 minutes may require 2 interpreters and will be billed as such. | |
| <u>Video Remote Interpreting</u> | |
| Pre-Scheduled (per interpreter) | \$2.84/minute |
| Pre-Scheduled Minimum (per interpreter) | 30 minutes |
| On Demand (per interpreter) | \$2.84/minute |
| On Demand Minimum (per interpreter) | 10 minutes |
| Video Remote Interpreting - Cancellation - Over 12 Business Hours from Assignment Start Time | No charge |
| Video Remote Interpreting - Cancellation - Within 12 Business Hours of Assignment Start Time | Full charge |
| Increments for billing | 1 minute |
| <u>CART/C-Print Captioning</u> | |
| CART Standard (8:00am-9:00pm) | \$100/hour |
| CART Afterhours (9:00pm-8:00am) | \$110/hour |

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| CART Weekend & Observed Holidays (Independence Day, Labor Day, Thanksgiving Day, Christmas Day, Martin Luther King Day, President's Day, Good Friday, Memorial Day) | \$110/hour |
| C-Print Standard (8:00am-9:00pm) | \$80/hour |
| C-Print Afterhours (9:00pm-8:00am) | \$90/hour |
| C-Print Weekend & Observed Holidays (Independence Day, Labor Day, Thanksgiving Day, Christmas Day, Martin Luther King Day, President's Day, Good Friday, Memorial Day) | \$90/hour |
| CART or C-Print Cancellation - Over 20 Business Hours from Assignment Start Time | No charge |
| CART or C-Print Cancellation - Within 20 Business Hours of Assignment Start Time | Full charge |
| All services are a 1 hour minimum per captionist. | |
| Services longer than 1 hour will be billed in 30 minute increments after the initial first hour. | |

Source Interpreting shall prepare an invoice detailing services rendered and submit such invoice to the Customer after services have been rendered. Customer shall make payment to the American School for the Deaf/Source Interpreting within 15 days of the invoice date.